

Upgrading My Device to Windows 11

With Windows 10 becoming end of life and support at the end of October 2025, we would recommend you upgrade your device to Windows 11. Below is the recommended method to install Windows 11:

(Devices purchased through the school portal for Academic Year 2025/26 are supplied with a Windows 11 build in place).

Windows Update in Settings

If upgrading from Windows 10 to Windows 11, Microsoft recommends waiting until **Windows Update** notifies that the upgrade is ready for the device. To check if Windows 11 is ready for a device using Windows Update, follow these steps:

1. Select **Start**  and then select **Settings**  > **Update & Security**  > **Windows Update**

Or

Select the following **Windows Update** shortcut: 

Open Windows Update

[Open Windows Update](#)

2. In the **Windows Update** window that opens, select the **Check for updates** button.

Note: If there are updates available for the current version of Windows, the Windows 11 upgrade might not be made available until those updates are installed. Install any updates for the current version of Windows, restart the device, and then try checking for the Windows 11 upgrade again.

3. If Windows 11 is ready to be installed on the device, a message is displayed in the **Windows Update** window showing that Windows 11 is ready. Select the **Download and install** button to start the Windows 11 upgrade.
4. In the **Software License Terms** window that opens, select the **Accept and install** button.
5. The **Windows Update** window refreshes and **Status:** shows the progress of the Windows 11 upgrade downloading and installing.
6. Once the installation portion of the Windows 11 upgrade is done in Windows 10:
 - The **Windows Update** window refreshes and changes to **Restart required**. The **Status:** also updates to **Pending restart**.
 - A **Windows Update** notification is displayed in the notification area with the message **Restart to install the newest Windows feature update**.

To continue the Windows 11 upgrade, restart the device by selecting the **Restart now** button in the **Windows Update** window or **Restart now** in the **Windows Update** notification.

7. The device restarts and the Windows 11 upgrade process continues. The device restarts automatically a few more times to finish installing Windows 11.
8. The Windows sign-on screen is displayed once the Windows 11 upgrade is done. Sign into the device to complete the upgrade.

If a message isn't displayed in the **Windows Update** window that Windows 11 is ready, it could be for one of the following reasons:

- The device meets the hardware requirements for Windows 11, but the Windows 11 upgrade isn't ready to install yet.
- The device meets the hardware requirements for Windows 11, but there might be a known compatibility issue with the device and Windows 11. The Windows 11 upgrade is eventually offered if the compatibility issue is resolved. For more information, see [The notification "What needs your attention" displays during a Windows upgrade](#).
- The device doesn't meet the hardware requirements for Windows 11. To check the device's Windows 11 hardware compatibility, use the **PC Health Check** app available at the following link:

[How to use the PC Health Check app](#)

The **Windows Update** window might also instead display the following message:

- **Get ready for Windows 11**
To see if this PC can run Windows 11, check the hardware requirements or visit your PC manufacturer' website.

The link **Check hardware requirements** from this message doesn't check the Windows 11 hardware compatibility for the device, but instead opens the page [Find Windows 11 specs, features, and computer requirements](#). To manually check if the device meets the minimum hardware requirements, use the **PC Health Check** available at the following link:

[How to use the PC Health Check app](#)